# VIAVI
# SmartAccess Anywhere

Prevent Repeat Truck Rolls with Onsite Remote Support in Real Time

**For SmartOTDR and T-BERD®/MTS Platform**

As fiber deployment expands to meet subscriber bandwidth demand, it leaves a shortage of skilled technicians available to do the actual field work. However, providers must retain network quality and reliability to ensure optimal quality of service (QoS). VIAVI developed the SmartAccess Anywhere solution to directly address this issue.

The SmartAccess Anywhere application instills confidence in field workforces because an expert is always available to support and coach them regardless of their location. Providers can incur revenue quicker and accelerate customer reporting with remote file transfer using any of the VIAVI SmartOTDR & T-BERD/MTS platforms.

With an array of flexible network interface options, such as Ethernet, WiFi, and 3G/4G smartphones, the SmartOTDR & T-BERD/MTS platforms offer remote access and control from the field or desk. This capability gives the workforce direct onsite support to fix issues immediately without additional truck rolls.

## SmartOTDR & T-BERD/MTS Families

The SmartOTDR & T-BERD/MTS test platforms focus on the entire service life cycle, from installation to troubleshooting and maintenance. For decades, these product lines have built a solid, trusted worldwide reputation based on cutting-edge design and performance.

### Key Benefits

- Prevent unnecessary truck re-rolls and improve productivity remote with workforce support in real time
- Resolve field issues on the first visit
- Instantly and remotely coach technicians or control instrument setup and tests
- Simplify database management and back office reporting with immediate file transfer
- Experts are always available with continuous instrument access from anywhere

### Applications

- Troubleshoot network issues in remote locations over long periods or during off hours
- Access SmartOTDR & T-BERD/MTS platforms from anywhere
- Experts can immediately support field crews
- Remotely control the unit and transfer files
- Remotely reboot or upgrade firmware while sustaining remote access

## Test Inside Customer Networks, The Field, The Desk ... or Anywhere.

Often remote access or file transfers using standard applications are blocked by firewalls or because relevant ports are blocked or unavailable. However, after connecting a VIAVI SmartOTDR or T-BERD/MTS platform to the cloud via a public VIAVI server which uses SSH tunneling, users can securely connect to it from *anywhere*.

## Lifetime Licenses Eliminate Monthly Fees

The basic SmartAccess Anywhere stand-alone package with a lifetime license eliminates the monthly fees. Available licenses are based on platform connectivity options: Ethernet cable or WiFi hotspot or 3G/4G smartphone via USB/WiFi using Internet sharing. Furthermore, the first level of VIAVI support requires no license at all.
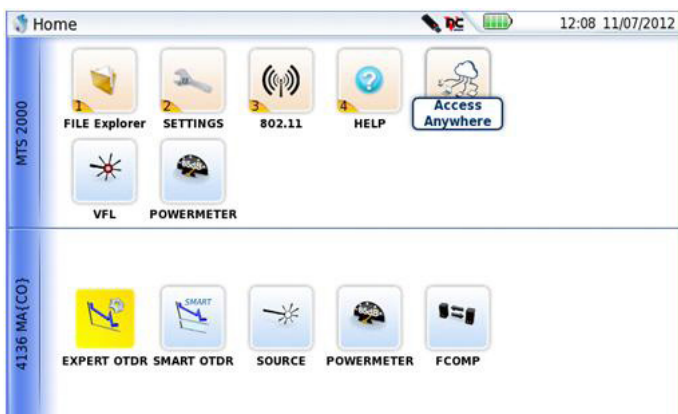


## Instant Setup and Use

SmartAccess Anywhere eliminates complex settings:
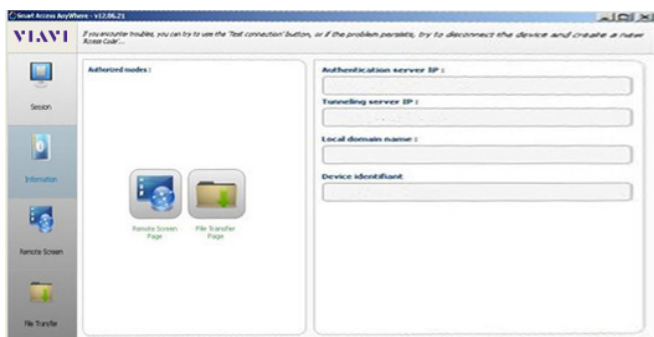


### SmartOTDR & T-BERD/MTS

- Eliminates setup with VIAVI technical support
- Requires a license code for units requiring internal or external third-party support
- Level 1 licenses cover Ethernet or WiFi hotspot connections
- Level 2 licenses cover Ethernet or WiFi hotspot and 3G/4G smartphone connections using WiFi Internet sharing or USB cable

### PC

- Freely available without requiring administrative rights
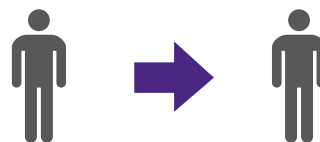


Real-time Field Support and Coaching



Share expertise and confidence across your workforce.

## Ordering Information

| Part Number | Description |
|---|---|
| SAA-100-L2 | SmartAccess Anywhere for the SmartOTDR - Level 2 |
| SAA-2K-L1 | SmartAccess Anywhere for the 2000 platform – Level 1 |
| SAA-2K-L2 | SmartAccess Anywhere for the 2000 platform – Level 2 |
| SAA-4K-L1 | SmartAccess Anywhere for the 4000 V2 platform – Level 1 |
| SAA-6K-L1 | SmartAccess Anywhere for the 6000 platform – Level 1 |
| SAA-6K-L2 | SmartAccess Anywhere for the 6000 platform – Level 2 |
| SAA-8K-L1 | SmartAccess Anywhere for the 8000 V2 platform – Level 1 |
| SAA-8K-L2 | SmartAccess Anywhere for the 8000 V2 platform – Level 2 |

# VIAVI
## VIAVI Solutions